The Orpheus Centre Christmas Raffle 2026: Terms and Conditions

Promoter: The Orpheus Centre, North Park Lane, Godstone, RH9 8ND, charity number 1105213.

Lottery promoter: The Orpheus Centre, North Park Lane, Godstone, RH9 8ND

1. About the raffle

1.1. The Orpheus Centre Christmas Raffle 2026 (the "Raffle") is organised by The Orpheus Centre (the "Charity") to raise funds for its charitable purposes.
1.2. By purchasing a ticket, you agree to these Terms and Conditions.
1.3. The Raffle is intended to be operated as a small society lottery registered with the relevant local authority in England.

2. Eligibility

2.1. Entrants must be aged 16 or over at the time of purchasing a ticket.
2.2. Employees, trustees, volunteers and supporters of the Charity may enter, subject to any applicable internal policies and the requirement for the draw to be conducted fairly.
2.3. The Charity reserves the right to refuse or cancel entries that do not comply with these Terms and Conditions or applicable law.

3. How to enter

3.1. Tickets may be purchased through the sales methods advertised by the Charity, including its website and any other approved channels.
3.2. Each ticket costs £2. All tickets in the Raffle will be sold at the same price.
3.3. Entries will only be valid once payment has been received and the ticket has been recorded by the Charity.
3.4. The closing date for ticket sales is 5pm on the 14th December 2026. Tickets received after the closing date will not be entered into the draw.
3.5. The Charity is not responsible for entries that are incomplete, incorrectly submitted, lost or delayed, or for technical failures that prevent a purchase from being completed.
3.6. Tickets are non-transferable once entered into the draw, and ticket purchases are non-refundable except where required by law or where the Raffle is cancelled.

4. The draw

4.1. The draw will take place on 10.30am on Tuesday 15 December 2026.
4.2. Winners will be selected at random from all valid entries received before the closing date.

4.3. The draw will be conducted fairly and in accordance with the legal requirements applicable to the Raffle.
4.4. The Charity will retain appropriate records of ticket sales and the draw outcome.

5. Prizes
5.1. The prizes available will be advertised on the Charity's website and promotional materials. These include:

- First prize: Two tickets to James Blunt live at The O2 with dinner included
- Second prize: Two tickets to Bromley's Churchill Theatre
- Third prize: Wine tour and tasting for two at Bluebell Vineyard
- Additional prizes include two tickets to Craig David at The Brighton Centre, two tickets to The Big Christmas Sing-A-Long at London's Union Chapel, afternoon tea voucher for Joanna's Boutique Tearoom, family tickets to New Wimbledon Theatre's musical: Pretty Woman and many more donated vouchers, tickets and prizes.

5.2. Prizes are subject to any restrictions, expiry dates, booking conditions and availability specified by the relevant prize provider.
5.3. Prizes are non-transferable and cannot be exchanged for cash, except where required by law or agreed by the Charity.
5.4. Where a prize becomes unavailable for reasons beyond the Charity's reasonable control, the Charity reserves the right to offer a replacement of equal or greater value, where appropriate and lawful.
5.5. Alcohol prizes may only be awarded to winners who meet the applicable legal age requirements. The Charity reserves the right to request proof of age.
5.6. The Charity is not responsible for the provision of services by third-party prize providers beyond its legal obligations.

6. Contacting winners
6.1. Winners will be contacted using the contact details supplied when purchasing their tickets.
6.2. Winners should respond within 28 days of the Charity's notification, unless a different period is specified in the notification.
6.3. If a winner cannot be contacted, does not respond within the stated period, or is found to be ineligible, the Charity may arrange for the prize to be redrawn or dealt with in another lawful manner.
6.4. The Charity may publish winners' first names and, where appropriate, a limited geographical area, subject to applicable data protection requirements and the winner's rights.

7. Use of proceeds
7.1. Proceeds from the Raffle will be applied towards the charitable purposes of

The Orpheus Centre.
7.2. The Charity will ensure that the Raffle is operated in accordance with the applicable rules governing small society lotteries, including the requirements relating to proceeds, prizes, expenses and reporting.

8. Personal data
8.1. The Charity will use entrants' personal information to administer the Raffle, process ticket purchases, conduct the draw, contact winners and fulfil its legal obligations.
8.2. Personal data will be handled in accordance with applicable data protection legislation and the Charity's privacy notice, available at www.orpheus.org.uk/privacy-policy
8.3. Personal information will not be sold to third parties. Information may be shared where necessary to administer prizes or meet legal obligations, in accordance with the Charity's privacy notice.

9. Cancellation and changes
9.1. The Charity reserves the right to suspend, amend or cancel the Raffle where necessary due to circumstances beyond its reasonable control, legal requirements or other exceptional circumstances.
9.2. Any changes or cancellation will be communicated through the Charity's website or other appropriate channels.
9.3. If the Raffle is cancelled, the Charity will make appropriate arrangements for ticket holders, including refunds where required by law.

10. Liability
10.1. Nothing in these Terms and Conditions excludes or limits liability where it would be unlawful to do so.
10.2. The Charity will not be liable for losses arising from circumstances beyond its reasonable control, except where liability cannot lawfully be excluded or limited.
10.3. Entrants are responsible for providing accurate contact details and for complying with any conditions attached to prizes.

11. General
11.1. These Terms and Conditions are governed by the laws of England and Wales.
11.2. If any provision of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions will continue to apply.
11.3. These Terms and Conditions should be read alongside the Charity's privacy notice and any additional prize-specific conditions.

Questions about the Raffle?
Please contact The Orpheus Centre at liddyharding@orpheus.org.uk or 01883 744664.